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Title of article:	Should we share qualitative data? Epistemological and practical insights from Conversation Analysis
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discourse analyst and her primary research focus is on the relationship between discourse and identity. She is the co-author (with Elizabeth Stokoe) of *Discourse and Identity* and has published articles and chapters on discourse and reader identity, on discourses and representations of masculinity in popular culture, on tutorial discourse and student identity and on healthcare and health complaints interactions. She conducted a pilot study on interactional approaches to complaints to the NHS in Scotland with May McCreddie, and is now co-investigator on the NIHR funded project: 'Enhancing the patient complaints journey: harnessing the power of language to transform the experience of complaining' with colleagues in the universities of Ulster, Stirling, Queen Margaret and Loughborough, which uses conversation analysis to understand the longitudinal experience of complaining and to develop training materials for healthcare professionals handling complaints.

Catrin S. Rhys is Senior Lecturer in linguistics and Head of School in the School of Communication and Media at Ulster University. She works in a Conversation Analytic framework to examine language and social interaction in a range of different institutional and mundane settings. Having come from a background in formal linguistics, with a particular interest in the syntax semantics interface, there is an emphasis in her research on the interaction between the interactional and the linguistic properties of language in use. Her current focus is the Real Complaints project: an NIHR funded project researching the language of complaints handling in the NHS with colleagues at the Universities of Stirling, Loughborough and Queen Margaret

Ruth Parry recently retired as Professor of Human Communication and Interaction at Loughborough University UK. She uses audio-visual recordings of real life interactions and an approach known as conversation analysis to capture and understand how we attempt and accomplish things with one another through our interpersonal interactions. She has largely worked on recordings of healthcare interactions. She has interests in difficult communication tasks such as telling someone else what is wrong with their motor performance, and talking about issues such as illness progression and dying. Ruth's other key area of interest is in using analysis of recordings to generate insights into what somewhat nebulous concepts (dignity, patient-centred care) look like in practice. In recent years, with her team, Ruth developed, disseminated, and evaluated a set of communication training resources called 'RealTalk' which incorporate both clips from real life recordings and learning points based upon insights and findings of conversation analytic research. The resources are designed for use by communication trainers within their work in the NHS, universities, and hospices, and aim to increase the evidence-base and authenticity of health and social care communication training. Ruth has also pioneered the adaptation and application of systematic review methods for conversation analytic studies.

	<p>Richard Simmons is a Professor of Public and Social Policy, and Co-Director of the Mutuality Research Programme at the University of Stirling. Over the last decade he has led an extensive programme of research on the use of voice in public services. This includes four studies funded by the Economic and Social Research Council, a Single Regeneration Budget-funded study, and work for the NHS, Scottish Executive, National Consumer Council, Carnegie Trust, World Bank, Co-operatives UK, NESTA and the Care Inspectorate. He also writes widely on these issues for academic, policy and practitioner audiences. His book, 'The Consumer in Public Services' is published by the Policy Press. As well as a series of journal articles in high-quality international journals such as Social Policy and Administration, Policy and Politics, Annals of Public and Co-operative Economics, and Public Policy and Administration, Richard has written a number of policy-oriented publications and professional journal articles for a practitioner audience. His research interests are broadly in the field of user voice, the governance and delivery of public services and the role of mutuality and co-operation in public policy. The Mutuality Research Programme has acquired an international reputation as a centre of excellence for research, knowledge exchange and consultancy on these issues.</p> <p>Adrian Kerrison is a Postdoctoral Researcher/Postdoktor at Linköping University with the Non-Lexical Vocalizations project. His work uses Ethnomethodology and Conversation Analysis to examine how crowds operate as social actors within large-scale settings such as sporting events, artistic performances, and protests. Currently he is focused on the use of individual non-lexicals (yelps, grunts, etc.) to perform attention, understanding, and assessment of play in sporting contexts.</p>
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1 **Should we share qualitative data? Epistemological and practical insights from**
2 **Conversation Analysis**

3

4 **Abstract**

5 Over the last thirty years, there has been substantial debate about the practical, ethical and
6 epistemological issues uniquely associated with qualitative data sharing. In this paper we
7 contribute to these debates by examining established data sharing practices in Conversation
8 Analysis (CA). CA is an approach to the analysis of social interaction that relies on audio/video
9 recordings of naturally occurring human interactions and moreover works at a level of detail that
10 presents challenges for assumptions about participant anonymity. Nonetheless, data sharing
11 occupies a central position in both the methodology and the wider academic culture of CA as a
12 discipline and a community (ten Have, 2007). Despite this, CA has largely been ignored in
13 qualitative data sharing debates and discussions. We argue that the methodological traditions of
14 CA present a strong case for the value of qualitative data sharing (QDS) and offer open data
15 sharing practices that might be usefully adopted in other qualitative approaches.

16

17 **Keywords**

18 Data Sharing, Conversation Analysis, Open Science, Qualitative Data

19

20 Data sharing is an important principle of the Open Science agenda but is not yet
21 widespread within qualitative research. Debates emphasise ethical and epistemological
22 issues uniquely associated with qualitative data that are seen as a barrier to data sharing.
23 However, noticeably absent from these debates is the contribution of Conversation
24 Analysis (CA), a qualitative research approach with a long history of data sharing. We
25 address that gap through examining the formal and informal data sharing practices of CA
26 and the underlying epistemological position that supports those practices. We argue that

27 the particular conception of data and context adopted in CA makes redundant the very
28 distinction between primary and secondary data that currently frames data sharing debates
29 and has thus significantly influenced data sharing practices amongst CA researchers. Two
30 broad distinctions can be made with regards to data sharing: (1) *data sharing as a*
31 *research practice*, contributing to the rigour of analysis within a particular project; (2)
32 *corpus sharing*, where a complete data set is made available via a repository for other
33 research projects. Both types of sharing are well established in the CA community with
34 demonstrable benefits for research outcomes. Thus, we argue that the methodological
35 traditions of CA present a strong case for the value of qualitative data sharing (QDS) and
36 offer open data sharing practices that might be usefully adopted in other qualitative
37 approaches. This is particularly important in a context where funders, publishers and legal
38 requirements increasingly expect data to be made available for sharing.

39 **Qualitative Data Sharing: Nature and Context**

40 Interest in potential reuse/secondary analysis of qualitative data has grown since the
41 1990s (Heaton, 2008; Hughes et al. 2020). Arguments for sharing and reusing qualitative
42 data include checking of findings, fostering public trust in science, and enhancing
43 research training (DuBois et al. 2018). In addition, existing data can be analysed to
44 produce new findings, which is time and cost-effective for researchers and avoids
45 unnecessary burden on participants (Kuula, 2011). The first qualitative data repository,
46 Qualidata, was established over 25 years ago (and is now part of the UK Data Service¹).
47 Since then, technological advances have increased capacity to store and facilitate access

¹ A resource that provides guidance on data management and includes a large archive of data
and the details of other collections.

48 to large datasets in repositories (Chauvette et al., 2019, p. 2; Corti et al., 2016)².
49 Increasingly, research funders and publishers encourage and even mandate QDS (Antonio
50 et al., 2019; Chauvette et al., 2019) through policies of open access, shaped by a
51 commitment to principles of transparency and scrutiny, and to maximising the social
52 value of publicly-funded research (UKRI, 2021). In the UK, important milestones for
53 QDS were the adoption by all research councils in 2011 of the Common Principles on
54 Data Policy and in 2012 of the Policy on Access to Research Outputs which required
55 research outputs to make explicit how the research data would be made available (Bishop
56 & Kuula-Luumi 2017). With 55% of research in UK HE funded by research councils,
57 these policies “strongly influence research practices” (Bishop & Kuula- Luumi, 2017, p.
58 2). The UK Research and Innovation (UKRI) conducted a review, in the UK (published
59 February 2022), of open access policies and the data sharing landscape which reiterated
60 their concordat on Open Research Data (UKRI, 2021) emphasising that publicly funded
61 research should be openly available with as few as restrictions as possible.

62 Nonetheless, concern about QDS persists. Resistance is often expressed on ethical
63 and epistemological grounds (Chauvette et al., 2019; Mozersky et al., 2020a). Two large-
64 scale surveys of scientific researchers identified a number of recurring concerns: fears
65 relating to participant anonymity, misinterpretation in secondary analyses, invalid
66 conclusions, data errors, being scooped, and researcher burden. Overarching and unifying
67 guidelines, policies, and mandates are also still lacking internationally. Moreover, where
68 they exist, data sharing approaches, policies, and repositories are mostly established with
69 quantitative research in mind (Antonio et al., 2019; Tsai et al., 2016). For example, pre-

² Data repositories were initially developed to increase the transparency and sharing of data
from clinical trials (Antonio et al., 2019).

70 registration forms required by some funders are often inadequate adaptations of forms
71 designed for quantitative work (Humă & Joyce, frth). Recent empirical research on QDS
72 preparedness in the US found that even repository specialists lacked experience and
73 knowledge relevant to QDS (Mozersky et al., 2020a). Many felt unprepared to advise
74 qualitative researchers – particularly on decisions about sensitive data. Similar limitations
75 in knowledge and preparedness were found amongst qualitative researchers and
76 institutional ethics committee members. This US study found little experiential
77 knowledge of QDS; each group (researchers, ethics committees and repository staff) felt
78 that the primary responsibilities and decisions about QDS lay elsewhere. Even if those
79 groups were to become more experienced, there remains a lack of agreement and
80 guidance on best practice, exacerbated by different requirements between institutions and
81 repositories, and different countries' laws relating to cross-border data sharing. Arguably,
82 resolving these infrastructural and practical concerns depends on also addressing the
83 debates about QDS to which we now turn.

84 **Debating Qualitative Data Sharing**

85
86 Literature reflecting on the viability of QDS is dominated by discussion of ethical and
87 epistemological challenges posed by the various forms of qualitative data, each with
88 different affordances, including (inter alia) observational data (e.g. fieldnotes,
89 audio/video recordings), participant produced data (e.g. diaries) and researcher elicited
90 data (e.g. interviews). Across this section we review literature outlining these challenges
91 and the impact they have on qualitative researchers' commitment to data sharing and data
92 reuse. We discuss ethical and epistemological challenges that exist across the range of
93 qualitative methods as well as relating to specific methods.

94 *Ethical Debates*

95 Some qualitative researchers argue that it is impossible to ensure that research participants
96 know what they are consenting to when it comes to data sharing – how data might be used
97 in future projects and by other researchers (Parry & Mauthner, 2004; see also Chauvette
98 et al., 2019). Consent for data sharing can only ever be secured in a general manner for
99 and about the process itself, rather than for specific research (Irwin, 2013, p. 297). The
100 issue, then, is whether it can be considered ethical to share data when *fully informed*
101 consent for the myriad ways data might be used can never be achieved.

102 The counterargument, however, is that it is impossible to be fully ‘informed’ about
103 all aspects of research (even research questions, for example, may not be formed prior to
104 data collection in some qualitative approaches) (Bishop, 2009). Hence, this is not a reason
105 to dismiss QDS. Additionally, qualitative research participants, who invest time but also
106 emotionally in the research, generally seem to support data sharing and to assume it
107 occurs to a greater extent than it does (Kuula, 2011). Indeed, participants in sensitive
108 qualitative studies, interviewed by Mozersky and colleagues (2020b), reported broad
109 support for QDS where data are anonymised, although, when pressed, expressed concern
110 about confidentiality and potential misuse/misunderstanding in future research. This
111 research also suggests that qualitative research participants trusted research institutions
112 and their researchers to be sufficiently transparent with data collection and sharing plans.
113 These findings echo similar work on the trust and value of research, such as Parry et al.
114 (2016) who surveyed research participants and reported that most regard qualitative
115 video-based research as acceptable, and Williams et al. (2010) who reported an
116 overwhelming majority of participants believing that recording was worthwhile.

117 There are, however, other potential ethical issues. Qualitative data can be highly
118 sensitive, confessional and intimate. Ensuring confidentiality and anonymity, and

119 protecting participants from unintended identification is vital, but rigorous anonymisation
120 is time and labour intensive and challenging. In some forms of qualitative research, even
121 if all possible measures of anonymisation are taken, there is still the possibility for
122 identification as total anonymisation is impossible (Hopkins, 1993). For example, in
123 longitudinal data collection or in other forms of data collection that link different sets of
124 data together, the accumulation of information and associations potentially present a
125 greater disclosive risk (Law, 2005). Similarly, qualitative research that takes place in
126 small communities or on phenomena that are rare may be particularly hard to fully
127 anonymise (Chauvette et al., 2019; Hardy et al., 2016).

128 This poses a challenge to QDS on two-fronts: the integrity and quality of certain
129 forms of data is compromised when it is digitally altered to ensure participant
130 confidentiality (such as video data) (Bishop, 2009: 262), and the reuse of original
131 (unedited) data runs the risk that researchers outside of the original project may not know
132 what should be anonymised and how it should be anonymised. These are challenges
133 whose answers may have profound consequences for the scientific analysis (Corti et al.,
134 2000).

135 It is true that there are no straightforward or ‘one size fits all’ answers to these
136 issues (see Humă & Joyce, *frth*). However, it has also been argued³ that “too often the
137 critics of reusing qualitative data have narrowly construed the debate to focus solely on
138 participants – to the exclusion of other agents – and rights – to exclusions of duties. Such
139 arguments do not do justice to the depth of moral debate required” (Bishop, 2009, p. 258).
140 In this sense, advocates of QDS argue for a broader range of ethical considerations. From

³ This is influenced by deontological ethics. See Bishop (2009, p. 257-260) for an overview.

141 this perspective, the benefits to knowledge, policy and society from data sharing (weighed
142 against, in the majority of cases, minimal risks to participants) need to be given greater
143 emphasis (Bishop, 2009). For example, data sharing can mean avoiding the unnecessary
144 intrusion and burden on participants that result from collecting data that already exist.

145 *Epistemological Debates: The Problem of Context*

146
147 The central epistemological debate in QDS literature concerns the contextual nature of
148 qualitative data. One sense of this contextuality relates to the relationship between the
149 researcher and the overall research process. In this sense, qualitative data is argued to be
150 contextual in that it reflects the original researcher's positionality, beliefs, judgments,
151 disciplinary assumptions and boundaries, as well as their theoretical and methodological
152 inclinations and intentions within those disciplinary boundaries (Irwin, 2013). These
153 aspects are embedded in the data, uniquely shaping its constitution and analysis.
154 Reflexivity is thus a central practice of the qualitative paradigm, requiring the researcher
155 to explicitly examine how these underpinning beliefs and practices have shaped the data
156 and its analysis. However, for many qualitative approaches this practice is not available
157 in secondary data analysis (Mauthner et al., 1998). As a consequence, many qualitative
158 researchers maintain that only they (and their team) can analyse their data in a
159 contextually fitted and adequately reflexive manner.

160 A second aspect of the contextuality of qualitative data focuses more narrowly on
161 different conceptualisations of context, particularly with respect to how it relates to
162 talk/text. van den Berg (2008, p. 186-188) describes three ways of conceptualising
163 context: as (broad) *extra-discursive template*, where the relation between text and context
164 is predefined (e.g. Critical Discourse Analysis); as (narrow) *intra-discursive product*,
165 where context is only relevant when demonstrably made relevant in a participant's talk
166 (e.g. Conversation Analysis); and as (intermediate) *conditions of discursive production*,

167 where the necessary contextual information depends on the focus of the research and the
168 data being used (e.g. ethnography of communication). The broad and intermediate
169 conceptions of context view qualitative data as generated in a specific time and setting of
170 which the primary researcher necessarily has first-hand, intimate experience. In this
171 sense, ethnographic fieldnotes, for example, may be difficult or impossible to
172 meaningfully interpret by a researcher who did not participate in the original research
173 (Chuavette et al., 2019). As Hammersley (2010, p. 3) notes, “in the process of data
174 collection researchers generate not only what are written down as data but also implicit
175 understandings and memories of what they have seen, heard, and felt, during the data
176 collection process.”. According to this perspective, the extent of contextual understanding
177 in secondary analysis will necessarily be more limited and interpretive (Hammersley,
178 2010). This understanding of context, however, is not in harmony with CA’s perspective
179 which we will consider later.

180 Other contributors to context as an intra-discursive product posit that data are
181 constructed and not independent of the research process – that, in other words, ‘context’
182 is not ontologically separate from data (Mauthner & Parry, 2009). Ethnomethodologists
183 (Garfinkel et al., 1981; Lynch, 1982) have questioned how “data” is even first granted
184 that status by researchers, and how a discipline’s technical language and concepts must
185 be deployed to alert others to the presence of data (Maynard & Clayman, 1991). From
186 this perspective, researchers do not ‘re-use’ data, because data are constituted for the first
187 time in a particular research project (Moore, 2007; see also Bishop, 2007).

188 The past two sub-sections have explored the existing literature concerned with
189 data sharing in qualitative research. This has shown gaps in researchers’ agreement on
190 the value of – and commitment to the practice of – QDS; significant interpretive and
191 practical difficulties associated with this; and a series of ethical and philosophical

192 questions regarding the sharing and reuse of data. The paper now turns to understandings
193 and approaches to data sharing in CA and considers their potential to address these gaps,
194 difficulties and questions.

195 **Centrality of Data Reuse in Conversation Analysis**

196

197 Before detailing CA's contributions to data sharing debates, it is necessary to provide a
198 brief overview of CA's history and its arguably unique relationship with data sharing⁴.
199 CA draws focus on practices and social actions rather than people or experiences which
200 means it is commonplace to ask very different questions of reused data. In the early days
201 of CA, data collections tended to be limited to audio only. Initially, Harvey Sacks, while
202 a researcher at The Suicide Prevention Centre, analysed recorded phone calls for his PhD
203 thesis in 1966⁵.

204 From its inception, data has been central to CA's concerns – with much of the
205 early development of CA by Sacks drawing on two collections of audio recordings: calls
206 to the suicide hotline, and group therapy sessions (Sacks, 1992). Over the following
207 decades, a number of phone call corpora were created, notably recordings taken from
208 around Santa Barbara in California which the CA community refer to as the Newport
209 beach corpus or more commonly: "Classic data", and Elizabeth Holt's "Holt corpus" of
210 phone calls recorded by a British family over three years. These are data which are widely
211 available and widely reused and on which much of the ground-breaking work in CA is

⁴ The cumulative relationship between CA and QDS is unique but the specific practices and procedures are not unique to the approach.

⁵ For a fuller picture of the founding of CA see: Psathas (1994) ten Have (2007) Sidnell (2011) Silverman (1998).

212 based⁶. The (re)use of this data speaks to a core ideal in CA – that data used in research
213 should be made available to check findings (often in the form of transcripts, but also with
214 visual representations (see Walker, 2017) or in the sharing of audio/video data). Sacks
215 illustrates this point:

216 “It was not from any large interest in language or from some theoretical
217 formulation of what should be studied that I started with tape-recorded
218 conversations, but simply because I could get my hands on it and I could study it
219 again and again, and *also, consequentially, because others could look at what I*
220 *had studied and make of it what they could, if, for example, they wanted to be*
221 *able to disagree with me”*

222 (Sacks, 1984, p. 26, emphasis added).

223 The technology of the time influenced the practices of the discipline: recordings could be
224 replayed, scrutinised by others and made available for future studies by other researchers.
225 Sacks goes on to explain how he chooses the data he works with:

226 “People often ask me why I choose the particular data I choose. [...] And I am
227 insistent that I just happened to have it, it became fascinating, and I spent some
228 time at it” (Sacks, 1984, p. 27).

229 Data which CA researchers *just happen to have* has been used and reused in a number of
230 studies addressing a wide range of interactional phenomena. CA with its grounding in
231 ethnomethodology examines the observable practical common-sense reasoning as
232 revealed in the data itself to make sense of how the social world is constituted in local
233 environments. This means the distinction between primary and secondary analyses

⁶ Most modern CA research no longer draws on classic data with that collection being normally reserved for teaching.

234 disappears because the source of evidence is always constituted for the first time. This
235 fits with Moore’s (2007) understanding that in data reuse, analysis is always primary but
236 of a *different order of data*, Hughes et al. (2020) extend this position by articulating “the
237 range of approaches and practices involved in producing different orders of data” (p. 568).
238 One example is Gibson’s (2019) primary (rhetorical) analysis of Milgram’s classic
239 obedience experiment data which offers a reinterpretation of the core insights around
240 obedience and persuasion. Similarly, Hughes et al. (2020) show how interview data might
241 be reused to examine features of relational dynamics. In this way QDS can open up novel
242 avenues of research and lead to further scrutiny of prior findings⁷.

243 Opening up novel avenues of research is one benefit of QDS, other benefits are
244 explored by Jepsen and colleagues who reflect on reasons for creating their primary care
245 consultations archive: a corpus of recordings of GP consultations, linked survey
246 responses and patient records named the ‘One in a Million’ corpus:

247 “Data sharing provides considerable added value in terms of minimising data
248 collection costs, reduced environmental impact, and patient and practice burden.
249 This will support low-cost studies including doctoral-level research, thus building
250 research capacity in primary care.” (Jepson et al., 2017, p. 350).

251 Their argument expands Sacks’ point – that a chief reason for sharing data is so that other
252 researchers (particularly those who are at an early stage of their careers) can just *happen*
253 *to have* that data. This is a point the paper will return to later, but first it is necessary to
254 describe the kinds of data that CA usually works with and the essential characteristics of
255 that data.

⁷ See Humă & Joyce (forth) for a discussion on the relationship between the culture of data sharing and the culture of continuous refinement and replication in CA.

256 CA draws on recordings of naturally occurring⁸ social interaction. This can include
257 any site where interaction occurs between participants, including (but not limited to):
258 Online chat logs (e.g. Meredith & Stokoe, 2014), Institutional encounters (e.g. Drew &
259 Heritage, 1992), Phone calls (Holt, 1996), AI (e.g. Suchman, 2007; Mair et al., 2020),
260 Video recordings (e.g. Mondada, 2018) and so on. In this vein, research interviews can be
261 viewed as a site of interaction (Potter & Hepburn, 2012). CA research can be broadly
262 placed within one of two camps: ‘pure CA’ and ‘Applied CA’. Antaki (2011) explains
263 that ‘pure CA’ focuses on interactional practices and procedures detached from *any* type
264 of context (e.g. Jefferson, 1988) and takes an endogenous orientation to the conversation
265 itself rather than drawing on analytic insights about the institutional context. Compared
266 to ‘applied CA’ which focuses on interactional practices *within* a certain setting (e.g.
267 Drew & Heritage, 1992; ten Have, 2007) and provides an evidence-base for interventions
268 (e.g. Stokoe, 2014; Wilkinson, 2015). A discussion of the debate regarding the two terms
269 can be found in Antaki (2011).

270 The procedures for both camps are largely the same – recordings of social
271 interaction are gathered and analysis proceeds with ‘unmotivated looking’; that is, as
272 Psathas (1990) explains, the researcher discovering what is happening in the recordings
273 and not searching for predetermined phenomenon. Data collection of interaction
274 recordings do not normatively involve the researcher which thus enhances the usefulness
275 of the data for reuse and reanalysis. To outsiders the unmotivated looking and efforts to

⁸ “Naturally occurring” is a slogan in the CA enterprise and usually contrasts with researcher elicited data or scripted talk, but see the debate in Discourse Studies which problematises the ‘natural’ and ‘non-natural’ data distinction (Speer, 2002a; 2002b; ten Have, 2002; Lynch, 2002; Potter, 2002).

276 remain exogenous to the data collection process may seem unstructured and haphazard,
277 but the methodological technology imposes a high degree of rigour to account for and
278 evidence unmotivated discoveries (see Liddicoat, 2007, p. 9 and Schegloff, 1996a, p. 172-
279 173 on accounting for phenomena). In short, data analysed in this way aims to avoid
280 mediation by the subjective perspective of the researcher.

281 Despite the growing range of data that CA researchers draw upon, core data
282 sharing principles remain unchanged since its foundation – that others ought to have
283 access to the data, including, ideally, the original video/audio recordings, so to scrutinise
284 the analysis of the researcher and that data is usually made available for pre-publication
285 data sharing sessions (referred to as “data sessions”) as an integral part of the method.
286 Recordings which are particularly sensitive may be subject to greater sharing restrictions
287 which may be mitigated by heavily anonymising the recordings (e.g. voice altering, video
288 manipulation etc.), or by asking data session participants to sign a non-disclosure
289 agreement and return all materials after a meeting. These more extreme measures are
290 often the result of ethics committee requirements, and not of the science itself, with many
291 sensitive anonymised data sets shared without such restrictions in place.

292 To summarise, over the course of CA’s history the core principle that data should
293 be shared and reused has established formal and informal practices for handling data. The
294 remainder of the paper describes CA’s understanding of and approach to ethics and
295 epistemology, and explores CA’s established procedures and practices for sharing data
296 with the intent of widening ongoing debates and allaying some of the persistent concerns
297 in qualitative research about data sharing.

298 **Ethics, Context and Conversation Analysis**

299 *Ethics* 300

301 Conversation Analysts deal with many of the same ethical dilemmas experienced by

302 other forms of qualitative research. For CA studies, which collect recordings of social
303 interaction, ensuring anonymity for participants in shared data can be technically
304 complex. It minimally requires the deletion of names, dates and locations. However,
305 other components that make participants identifiable require more complex
306 anonymisation decisions, for instance, anonymising voices and faces, or whether to
307 remove specific details such as references to a participant's medical condition.
308 Moreover, a participant may, in the course of a recording, indicate (in the recording)
309 that some part should be anonymised through either explicit mention (e.g. Speer &
310 Hutchby, 2003), or by blocking the recording equipment (e.g. Mondada, 2014). There is
311 a profound understanding in CA that simply removing names, dates and locations might
312 not always be sufficient for anonymisation.

313 It is not possible to predict every ethical dilemma which may arise in the course
314 of research hence ethical solutions cannot be prescribed *a priori*. These ethical
315 questions will persist as (hopefully all) researchers endeavour to protect their
316 participants from harm. However, when the possibility of data sharing is built into
317 research procedures ethical safeguards become even more central to the research design
318 (see Albert & Hofstetter, forthcoming for a discussion). This includes providing information to
319 participants about data reuse (and its associated risks) along with consent forms which
320 allow participants to decide whether, and in what forms/contexts, their data may be
321 shared for future research⁹. This has, for example, been the approach taken in the

⁹ Participants are rarely in a position to fully understand the research process and a discussion of this and how ethics panels are not geared to handle qualitative data sharing warrants a future paper (but see Hammersly, 2014; ten Have, 2007: 79-81).

322 National Institute for Health Research (NIHR) funded CA project known as ‘Real
323 Complaints’ (Real Complaints, 2021).

324

325 *Context*

326 CA can uniquely contribute to debates about the problem of context in QDS.
327 Precisely what is meant by ‘context’ is arguably “fuzzy” (van Dijk, 2007, p. 285) across
328 the social sciences, as it can be a shorthand to denote a specific situation, or the
329 historical/geographical/cultural environment, of the object of investigation. However,
330 CA’s particular way of dealing with ‘context’ does not entertain contextual explanations
331 of phenomena. Handling context in CA has been debated at length¹⁰ (see ten Have, 2007,
332 p. 58-59 and Wooffitt, 2005, p. 168-179 for reviews). In short, CA does not assume that
333 aspects of context such as social categories (race, gender, power, class etc.) are relevant
334 *a priori*. Rather, context is dealt with analytically if, and only if, it is *procedurally*
335 *relevant* and *demonstrably attended* to by the interlocutors themselves¹¹ (see Schegloff,
336 1992). Hence Irwin’s (2013) concerns about the contextual qualities of qualitative data
337 are not normally relevant in CA.

338 This should not be read as necessarily advocating for this way of handling context
339 in qualitative research generally. The point being made is that when sharing data, it cannot
340 be foreseen how it may be (re)used. The endogenous understanding of context espoused

¹⁰ This was discussed and responded to at length between Emmanuel Schegloff (1997; 1998; 1999b; 1999c), and Margaret Wetherell (1998) and Michael Billig (1999a; 1999b) who took issue with Schegloff’s original 1997 paper.

¹¹ It is this additional step that distinguishes CA from other inductive approaches such as ethnography and grounded theory.

341 by CA means that it does not carry any ‘burden’ of externally imposed context to delimit
342 what it can be used to demonstrate. It cannot be expected that the data which researchers
343 share will only be used by those within the same discipline or even those who share
344 similar interests – rather, researchers ought to anticipate that the shared data may be used
345 beyond the scope of the original research, (see the previous discussion on the practices of
346 producing different orders of data (Hughes et al. 2020)).

347 Returning to discussion of the extent to which data may be meaningfully
348 interpreted by researchers outside of the original research, new and fruitful avenues of
349 investigation can be found in the reuse of data collected for alternate purposes (e.g.
350 Gibson, 2019; Hughes et al. 2020). For certain qualitative approaches the arguments by
351 Irwin (2013) and Chuavette et al. (2019) are salient, but different approaches with
352 different epistemologies may make use of data in ways unforeseen by the original
353 researchers. Data collected for one particular purpose may be meaningfully reinterpreted
354 with CA because of its focus on phenomena demonstrably enacted and treated as relevant
355 by participants in the discourse.

356 **Data Sharing in Conversation Analysis: Practical Aspects**

357

358 As a fundamentally collaboratively discipline CA has fostered a culture¹² and tradition of
359 data sharing out of which has emerged a community of practice:

360 “CA is a *community*, although with various degrees of intensity. As it has become
361 established as a quite solidly and specifically defined approach in the human
362 sciences, you can, by working in the CA tradition, become ‘a member’ of that
363 community” (ten Have, 2007, p. 11)

¹² We refer to “culture” in the sense of disciplinary culture rather than epistemology.

364 Typically, research which makes its data available does so following completion of the
365 project – whether defined as the publication of an (final) article, or the overall
366 conclusion of the funding period. Data collections may be described on websites such as
367 the Open Science Framework during the research process but are not commonly
368 available until after project completion. We refer to this widespread form of QDS as
369 ‘corpus sharing’ distinguished from the practices and solutions employed by the CA
370 community to add levels of transparency and rigour to the analysis, which we refer to as
371 ‘data sharing as a research practice’. This section returns to the fears outlined previously
372 and discusses the practical aspects of the CA approach to data sharing both as corpus
373 sharing and as established research practice.

374 *Data Sharing as a research practice*

375
376 CA is a community of practice with a particularly democratic impulse – that both the
377 analysis and the research process builds from the ground up with students, practitioners,
378 and experienced CA researchers able to contribute insights through data sharing sessions.
379 Data sharing is thus “baked into” the research process. During the research process, there
380 are options for qualitative researchers to share data and findings in progress at
381 conferences, seminars and research meetings but CA is distinctive in that focused data
382 sharing meetings (referred to as ‘data sessions’) are an integral part of the scientific
383 process and disciplinary culture – researchers regularly share their data at data sessions.

384 Data sessions are structured research meetings where direct access to the
385 recordings is made available to other researchers to scrutinise¹³. Although data is often

¹³ Examples of groups include the Conversation Analysis Reading and Data Sessions (CARDS) at Ulster University, and the long-standing Discourse and Rhetoric Group (DARG) at Loughborough University. A list of groups is maintained here: <https://rolsi.net/data-sessions/>

386 analysed by multiple researchers during the research process across the gamut of
387 qualitative (and quantitative) research approaches, data sessions are distinctive in the
388 sense that data is subject to scrutiny and analysis by others outside of immediate research
389 teams and institution. Findings can be independently checked, and ideas collaboratively
390 explored (ten Have, 2007).

391 The procedures of a data sharing session can vary amongst research groups, but
392 usually the data presenter shares recordings and transcripts with the group. The transcripts
393 will contain more detail than is perhaps necessary for the data owner's interest "because
394 even if, say, pauses or overlaps are not germane to the current analysis, some other
395 researcher might want to use the same materials for checking findings or for novel
396 analytic purposes" (Jordan & Henderson, 1995, p. 48). Participants see/hear the recording
397 several times as transcripts are recognised to be a static and partial representation of
398 interaction. After a moment or two of quiet 'thinking' time, the group will propose
399 observations. There is usually some rule that group members are initially limited to a
400 single observation to encourage a collaborative, democratic ethos with equal access to
401 contribute.

402 Crucially, sharing data allows for a more transparent analytic process for the data
403 owner and for learners of the method. The practices and procedures of the data session
404 might be usefully adopted by other qualitative approaches to fit with the Open Science
405 movement (see Humă & Joyce, frth) by not only corroborating findings, but also making
406 explicit the discussions and analysis of data often done behind closed doors. We argue
407 that collaborative analysis of data adds another level of rigour in the analytic process
408 where banal observations may be retold as composed and refined analytic points and
409 flawed analysis, or invalid conclusions recognised and corrected. The value of the data
410 session cannot be overstated and highlights possibilities for data sharing beyond making

411 data sets available in a repository post-project. Worries about being scooped by sharing
412 one's data prior to publication are greatly outweighed by the benefits of the data session,
413 and indeed, new projects may be launched, and collaborations proposed following such
414 sessions. Sharing is thus baked into the research process through the tradition of the data
415 session through which both new and seasoned researchers and, where relevant,
416 participants involved in the data, are invited to witness and scrutinise data on their own
417 terms.

418 *Corpus sharing*

419 'Data sharing' typically refers to post-project data sharing in a repository – where a final
420 corpus of data is made available to other researchers. This paper treats a corpus of data
421 as data (in whatever form) associated with a single project, whereas a repository of data
422 is a resource where multiple corpora are stored and made accessible to others. The gold
423 standard of data sharing is typically regarded as unrestricted access to data, which is
424 shared with accessibility in mind, and is fully described and indexed so that other
425 researchers can easily search and understand the data (e.g. Mass Observation Archive,
426 British Library Sound Archive), and importantly, check analysis. CA is not unlike other
427 qualitative disciplines in that corpora are held in various places (some, such as TalkBank,
428 are specific to communication data), and although the ideal is unrestricted sharing, in
429 practice there may be gatekeepers or restrictions on accessing data. Moreover, data is
430 often shared through informal networks rather than through a formal repository.

431 It is impossible to predict how data may be reused which carries with it benefits
432 and drawbacks. Within CA the units of analysis are discursively realised practices and
433 social actions, rather than people or experiences. The approach allows for the study of
434 phenomena whose context is endogenously constituted within the talk itself. In this way,
435 subsequent researchers can ask very different questions about the data, focusing on what

436 is *being done* in the interaction and not the original purpose of the data collection (which
437 for CA researchers is a context that is not relevant to the analysis). For example, data
438 from Heritage and colleagues' 2007 study investigating how doctors encourage patients
439 to voice concerns in consultations was used by Heritage (2012) in a study focusing on the
440 relationship between epistemic status and stance. Similarly, interview data from a study
441 by Hepburn and Brown (2001) asking how secondary school teachers use 'stress' to
442 manage their accountability and make sense of their institutional role was used by Potter
443 and Hepburn (2005) to critique the (over)use of interviewing in qualitative psychology.
444 This illustrates that *all* data irrespective of method of collection might be repurposed to
445 generate novel findings potentially in novel ways.

446 The generation of findings is, however, only one argument for post-project data
447 sharing. Conversation Analysts have long advocated for direct access to the data¹⁴
448 presented in empirical articles. Providing corroborative evidence, which is prepared
449 effectively (see Walker, 2017), for research claims allows others to independently check
450 those claims. To repeat Sacks's observation, "others could look at what I had studied and
451 make of it what they could" (Sacks, 1984, p. 26). Much of the foundational CA work
452 which reused recordings (e.g., from the Newport Beach corpus or the Holt corpus) had
453 such an impact in the community because fellow researchers were familiar with the data
454 and able to independently check findings.

455 **Conclusion**

456
457 This paper contributes to discussions around the viability and usefulness of QDS, adding
458 insights from the established traditions of CA to widen those discussions, and to advocate

¹⁴ 'Direct access' may be confused with access to the in-the-moment encounter, but here we refer to the original recording of the encounter.

459 for a more open and flexible approach to QDS. Ongoing debates emphasise the ethical
460 and epistemological barriers to QDS and are framed by a distinction between primary and
461 secondary data. We argue that CA's conception of data and context makes this distinction
462 redundant. Currently, the demands of funders, Open Science and legal restrictions
463 influence decisions about what gets shared and how, but inexperience and lack of
464 consensus on best practice for QDS persist. Our aim has been to reflect on the long history
465 of sharing data in CA, the impetus for sharing within the CA community, and how these
466 procedures might be drawn on by other qualitative approaches.

467 We discuss two types of data sharing that are baked into the design of CA studies:
468 sharing as research practice, and corpus sharing. We show how the 'data session', while
469 not unique to CA (see also, grounded theory), enables the research process to build from
470 the ground up and that this collaborative analysis adds rigour to the analytic process.
471 Corpus sharing is a more traditional understanding of data sharing – and while matters of
472 context and ethics present as barriers to reusing data, for conversation analysts, having
473 access to the original recordings of analysed encounters is considered gold-standard. The
474 expectations, tools and procedures of CA facilitate more transparent QDS within the
475 community but as with most other approaches they rely on the researcher(s) having
476 sufficient means to engage in QDS.

477 Beyond the practical barriers to engaging in sharing as a research practice or
478 establishing and sharing a data corpus, many authors point to significant ethical and
479 epistemological barriers for QDS. For ethics, data reuse presents challenges for informed
480 consent and the high level of anonymisation potentially required might make the data
481 difficult to work with. While we accept that attempting to solve all ethical issues relating
482 to participants consent or prescribing ethical solutions *a priori* is a fool's errand, building
483 in the possibility of data sharing into the research design, as CA does, foregrounds ethical

484 safeguards which can alleviate potential dilemmas. For epistemology, many qualitative
485 approaches consider reflexivity a central practice making secondary analyses impossible
486 and indeed, different qualitative approaches conceive of ‘context’ very differently which
487 again, makes the data difficult to work with. CA, as an illustration, does not face these
488 concerns. The distinct way that CA conceives of ‘context’ dissolves the distinction
489 between ‘primary’ and ‘secondary’ data meaning that data is always constituted for the
490 first time. Unlike a number of qualitative approaches, CA is not ‘burdened’ by externally
491 imposed context to delimit what it can be used to demonstrate. To be clear, we are not
492 advocating that all qualitative approaches follow CA’s conception of context but instead
493 are arguing that future use of any data can never be predicted and that all data, irrespective
494 of method of collection, might be repurposed to generate novel findings in potentially
495 novel ways.

496 We have demonstrated that sharing insights from CA can allay fears and barriers
497 to QDS and that the long-established and refined tools of CA make QDS much more
498 achievable. CA is, however, not a panacea for all QDS challenges and for many
499 qualitative researchers, particularly early-career researchers, or those in marginalised
500 areas, barriers to QDS – whether ethical, epistemological, or economic – can prove
501 difficult to overcome without sufficient support and funding and thus they may be
502 reluctant to share their data (Pownall et al., 2021) which can adversely impact career
503 outcomes (Siegel & LaMarre, 2019). This is a crucially important topic which we have
504 not discussed at length and so encourage further scholarship on this issue.

505 We conclude by reiterating Sacks’ (1984, p. 26) explanation of how he came to
506 study the data that he did: “simply because I could get my hands on it and I could study
507 it again and again, and also, consequentially, because others could look at what I had
508 studied and make of it what they could”. CA was built on the ideal that data *should be*

509 shared for the benefit of the primary investigator and the research community. The
510 overall intention of this paper was to spark further discussion of what QDS could look
511 like across the range of qualitative approaches.

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